



GBK GmbH
Global Regulatory Compliance



EMTEL
Emergency Telephone Number
The NUMBER for worldwide
chemical transport

Königsberger Strasse 29, 55218 Ingelheim, Germany
Tel. +49 (0) 6132-98290-0, Fax +49 (0) 6132-84685
gbk@gbk-ingelheim.de www.gbk-emetel.de

IATA-DGR/DOT-compliant
Information in cases of emergencies in up to 190 languages
Optional for SDS/SDS and labelling

EMTEL-Request order

Per Fax or Mail to GBK GmbH Global Regulatory Compliance, Ingelheim
Fax +49 (0) 6132-84685 / Email gbk@gbk-ingelheim.de

Company

Contact name

Street

Town/City Country

Email Sales tax identification number

In reference to the service description and the terms and binding conditions,
we wish to order the following modules of EMTEL products

(please check the box):

- 1. EMTEL Transport
- 2. EMTEL SDS
- 3. EMTEL Label product labels
(consumer products; only in
conjunction with EMTEL SDS)
- 4. EMTEL Detergents

Number of products	Price per module (1-4)/year
1-10	on request
11-25	on request
26-50	on request
51-100	on request
>100	on request

- 5. EMTEL Lithium batteries

Number of products	Price per module (5)/year
unlimited	on request

Number of products: Desired contract start date:

.....
(Place, date, legally binding signature)



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EMTEL services: general terms and conditions

Services

GBK is an information emergency service for incidents during transport and handling of dangerous goods; it is available 24/7.

The main service parts are mapped into so-called modules and chosen by the contracting authority. The scope of services corresponds to the respective service description in the selected module.

GBK ensures an emergency response by knowledgeable people for the reported products by the customer. Each emergency call being processed as well as the initiated measures will be documented in writing.

The detailed data can be verified by GBK only at random. In order for the emergency response to work correctly, the client undertakes the responsibility to participate in so far as the parties agree to ensure a clear identification of the product(s).

Cooperation obligations of the customer

The customer shall fully inform GBK about all safety information concerning their products. The customer provides their safety data sheets in electronic form on the GBK platform in the required language and formats (e.g. according to 1907/2006/EC or ANSI standard Z.400/HAZCOM 2012) and must include at least the information required by these guidelines. The customer then waits for the automatic confirmation to the Platform communication.

The customer is responsible for the correctness and completeness of the information in its entirety. The obligations relating to all the products reported by the client are made available. The client undertakes the responsibility to provide the information on the GBK platform and to keep it up to date. New information on products should be entered on the GBK platform before using the emergency number.

Liability

The liability is limited to jurisprudence intent and gross negligence between the parties.

GBK is held free as a third party by the customer against claims which are in connection with the response to the emergency call service. Such claims go immediately and directly to the customer. This exemption does not apply of course to consequences resulting from false information provided by GBK regarding the emergency calls

Term/Termination

The contract is valid for one year from the inception and extends automatically for one year, unless a notice period of three months is provided by registered letter to end the contract by one of the parties. GBK and the customer shall be entitled to terminate this agreement if there is a proven breach on the part of the other party. In this case, the notice period is two weeks.

In cases of proven breach by the company and termination by GBK, the customer shall not be entitled to any refund of the annual fee which must be paid in advance.

Terms of payment

Payment: annually in advance, immediately without deductions. Our invoices are payable within 30 days.

Confidentiality commitment

GBK is obliged to maintain secrecy on the customer's behalf on carrying out the implementation of this Agreement know as operational matters (especially product information, data, documents and customer's workflow results) insofar as this is legally permissible.

Court of jurisdiction

The court of jurisdiction is Ingelheim/Rhein.

(Status: 01.09.2014)